

How to reset Siemens Social Network password and open QR code on mobile phone?

To scan the QR code and open the document successfully, you need to **first** reset your Siemens Social Network **Entitlement e-mail password**.

Note: this Entitlement password is different from your Outlook password and Windows password.

1. Enter Siemens Social Network login page.

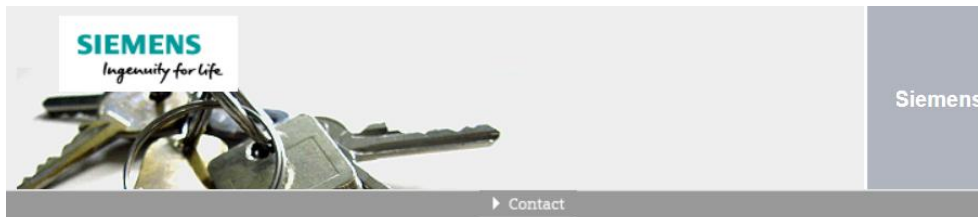
<https://entitlement.siemens.com/SSO/Login?GAREASONCODE=-1&GARESOURCEID=ap1saml20socialcast&GAURI=https://entitlement.siemens.com:443/GetAccess/Saml/IDP/SSO/WARedirect%3FGASstate%3DE121F395FD66A9B477BB2516531C724DB0112F111%26GA%5FSAML%5FSP%3Dhttps://siemens.socialcast.com>

2. Click “Forgot e-mail password?”

3. Enter your e-mail address, and click “get password”.

4. You will receive a temporary email from Siemens Entitlement Services.

5. Enter this temporary password and your new password, then click “Save new password”.



Siemens Authentication Service

Please change your password to a new password.

Note: This password reset process expires one hour after the request. You need to create a new password within the hour. Otherwise you will need to request another temporary password.

Change Password

Temporary Password:

New Password:

Confirm New Password:

The new password must follow these rules:

- ✓ ASCII characters only
- ✓ at least 1 lowercase letter
- ✓ at least 1 capitalized letter
- ✓ at least 1 number
- ✓ at least 1 special character
- ✓ at least 8 characters
- ✓ new password match

Please note: Further checks will be done, if you click on "Save new password".

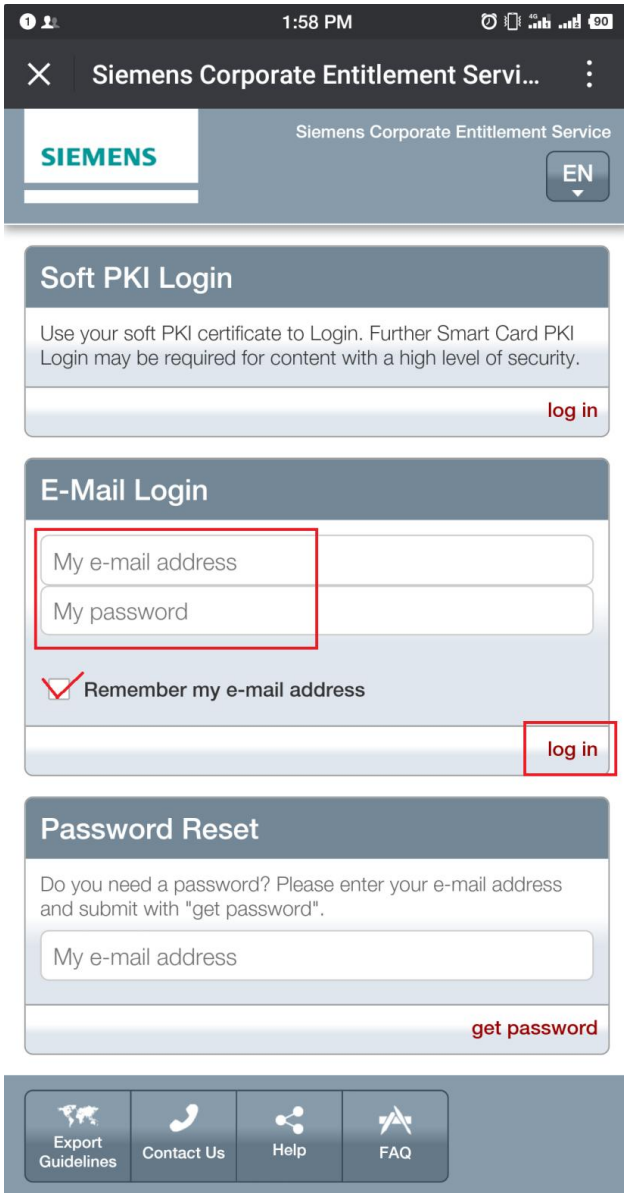
6. Your password is changed successfully.

7. Scan the QR code with the Wechat on your mobile phone.



8. Enter your email address and **Entitlement email password** (not Outlook password or Windows password), tick “Remember my email address”. Then click “Log in”. (see the picture on page 4)

Note: you will need to enter your password again if you close your Wechat.



9. The document is opened successfully (see example on page 5).

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