



**SIEMENS**

*Ingenuity for life*

# Service Portal

Transparency in service that simplifies your world.

Unparalleled service transparency has never been easier to obtain. With the Service Portal from the Siemens Building Technologies Division we've made our industry-leading service infrastructure available to you – wherever you are, whenever you need it. This online resource is loaded with tools and information that enable you to take action, get answers and be more productive.

The Service Portal simplifies how you maintain your assets so you have more time to focus on priorities. Using our intuitive interface you can manage schedules, track repairs, generate reports and access critical information, quickly and efficiently. The Service Portal puts the power to accomplish more within your reach 24/7. That's what we call service.

[siemens.com/bt/service-portal](https://www.siemens.com/bt/service-portal)

# Efficiency, confidence and convenience, at your fingertips

Siemens combines traditional on-site and digital services into a holistic concept that supports you and optimizes your buildings, helping you meet the challenges of today and tomorrow. The Service Portal complements the personalized services you will continue to receive from your local Siemens office with the speed and ease of the latest technology.

Connect to the Service Portal from anywhere you have the Internet. You'll have 24/7 access to the latest information about the equipment across all your locations, and useful tools to increase your productivity and the value of your service program.

## Get more done

Eliminate the wait with the power of technology. The Service Portal puts you in control: create service tickets, confirm schedules, track repairs, manage agreements and share information across your entire enterprise. Improve efficiency across your whole organization.

## Peace of mind

Ensure maximum system performance, business continuity and competitiveness. The Service Portal gives greater visibility into your equipment and services. You can be sure the right services are performed when they're needed and your investments are protected and operations streamlined. The highest priority has been assigned to data security access protection and availability.

## Answers in seconds

With the Service Portal you can access your service information anytime, anywhere. Get answers to pressing questions fast, so you can complete your next task and move on. Maintenance schedules, repair status, proof of service, activity logs – for one building or your whole enterprise – are up to date and at your fingertips.

## Share the information

Improve communications across your organization. Adding new users to the Service Portal is easy. And, you can control information with administration rights. You can be sure your team has the information they need to get the job done right.

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## Service Portal features

- View equipment and history
- Track tickets
- Request support
- Schedule maintenance
- Manage contracts
- View calendars
- Organize documents
- Generate reports
- Read news and updates

