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# Leveraging Mobile Applications



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## Problem at Hand

### Today's Mobile Applications Challenges

- Challenges to Adoption
  - Security
  - Rapid Change – Fear of Jumping In
  - Support Updates and Managing Them

**Although there are Challenges in Bringing these into the IT Landscape, the Benefits of Managing Facilities as well as Data Centers are Enormous**

## Solution

- RAPID Growing Acceptance of Tablet Devices (with WiFi and Cellular Connection) has Opened up new Opportunities for Interacting with Building Systems
- The Interface of a Tablet can Provide User Interaction Beyond what a Traditional Interface Provides
- Mobile Technology Provides Ease of Access to User Information Needs from Anywhere at any Time
- Mobile Applications and Tablet Devices can Increase Productivity

### Technology Can't Do it All. The Best Solutions Blend:

- Great Technology
- Well-Trained People
- Well-Defined Processes

## Best Practice

- Fast Response to Issue / Problem - Reduce Down Time
- Reduce Operation Cost
  - ✓ Some data centers can “go dark” at night with no on-site support staff with alarm / event notification capability through Mobile Applications
- Improved Operation Efficiencies and Productivities
- Smarter Decision-Making with Access to Information Whenever and Wherever You Need it

