



Alarm & Action

Rely on Siemens for immediate response to fire, burglary and intrusion

Siemens Alarm & Action services provide immediate response to acute emergency alarms generated by your fire and security systems. Our qualified team of emergency professionals is there for you 24 hours everyday to respond to burglars, fire, ambush and duress alarms.

■ Taking action

Does your staff know exactly what to do in critical situations? They will, with Siemens experts as their guides. The highly trained specialists at our Central Monitoring Stations are the vital link between your staff and the emergency help they need, including security guards, emergency departments, fire brigades and police forces.

■ Trusted ally

In Siemens you find a trusted ally to initiate the preagreed response to alarm on situations. Our reliable and professional support eases the minds of our customers day and night. You will also find comfort in the number of service technicians and monitoring capabilities available to support your needs today and in the future, growing with you as your business grows.

Highlights

For your peace of mind, we provide:

- Secure remote monitoring, alarm verification and surveillance 24/7
- Screened, trained and highly specialized experts
- Reliable, professional support during alarms
- Direct access for immediate intervention to
 - security guards
 - fire and emergency departments
 - police forces

■ No false alarms

Can you be sure all alarms are real? You will be, with Siemens ready to professionally verify alarms generated by your fire and security systems. The result is that your employees will have no doubt about the validity of real emergency situations and will react accordingly. The fewer the number of false alarms, the better your company's fire and security response. Minimizing false alarms also prevents unnecessary disruptions to your business, and your bottom line.

Alarm Management: Taking the right action to an alarm situation

■ Alarm & Action, a strong partnership

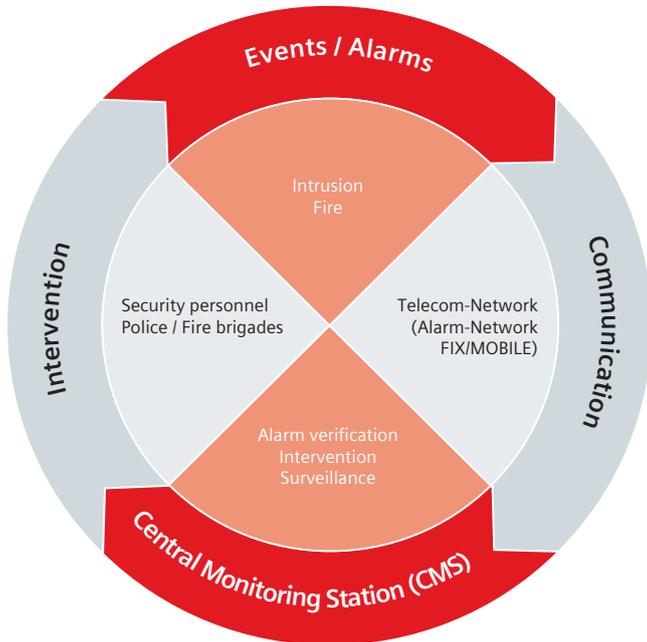
Siemens is available to step in for companies that have no employees dedicated to responding to life-threatening alarms. If you prefer to completely outsource such crucial monitoring of acute emergency alarms, you can rely on Siemens.

When Siemens works with you, we first work together to develop an intervention plan with agreed-to time frames. A customized response plan is developed to incorporate any special response procedures that may be necessary for your company. We will install any necessary transmission equipment and perform regular system-availability tests.

■ Complete monitoring

Our Alarm & Action services monitor fire, burglary, intrusion, hold-up, aggression or panic alarms whenever they occur at your company.

- **Fire** services employ your telecommunications lines to monitor and validate alarms at one of our Central Monitoring Stations. Our experts immediately initiate appropriate intervention responses, including directly contacting emergency departments and fire brigades. In addition, local regulations may require the alarm system to be directly connected to the fire department.
- **Burglary and Hold-up** services include remote verification and monitoring of burglar, hold-up, aggression and panic alarms throughout your company. The highly trained specialists at our Central Monitoring Stations have direct access to security guards and police departments and will direct them to the right place at the right time.



Quality and reliability are the preferences of our world today – both are synonymous with Siemens. Advantage Services™ provides a comprehensive service portfolio for your building's infrastructure covering building automation, fire and security. These services are designed to enhance performance, deliver protection and create real value over the entire life cycle of your facility, thereby allowing you to concentrate on your core business.

Siemens Switzerland Ltd
Building Technologies Group
International Headquarters
Gubelstrasse 22
CH-6301 Zug
Tel +41 41 724 24 24
Fax +41 41 724 35 22
www.siemens.com/buildingtechnologies