Working with Siemens, you’ll enter into a world-class relationship. We realize that when investing in facilities with long-term horizons, you need a partner you can trust. With more than 150 years of proven technology leadership, we are a true center of competence. While others need to seek third-party support, we can fulfill all our customer needs in house. In fact, which has established us as a center of competence in developing innovative solutions and products on the market today and in the future. This is confirmed by the more than 1,900 upscale and luxury installations we have carried out worldwide to date as well as the over 25,000 satisfied customers in the small to mid-sized hospitality segment.

Furthermore, with more than 190 Siemens sales and service subsidiaries worldwide, we have a genuine global footprint to enable you access to a single point of contact at all times for all your needs.

Welcome to Siemens Hospitality – your partner for customer loyalty and profitability.

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The information in this document can be subject to general descriptions of technical options available, which do not always have to be present in individual cases. The required features should therefore be specified in each individual case at the time of placing the contract.

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Guardian Angel
Security Solutions for the Hospitality Industry
At Siemens, we understand the complexity of this task. For this reason, we have developed a comprehensive portfolio of security solutions, which, irrespective of your facility’s size, construction, or surroundings, can be designed to fit your needs and requirements. We can assist you in protecting guests, staff and assets around the clock against any potential threat. This, however, is not easy when having to consider everything from minor misdemeanors to major criminal offenses, vandalism to theft, assaults to terrorist attacks, technical disturbances to deliberate sabotage.

A guardian angel’s job is to safeguard its premises, which besides serving as a visual identification, is a feature which will also reduce the amount of unnecessary disturbances such as false alarms or system errors due to manipulation. Our solutions to effectively help you to deter, recognize and limit disturbances or dangers include:

- **Intrusion detection systems**
- **Access control systems**
- **Asset tracking systems**
- **Video surveillance systems**
- **Biometric access control systems**

All of these systems can be centrally monitored and operated, can be implemented as stand-alone end-to-end systems and can be integrated along with other security systems and procedures over one common platform. A feature, which will also reduce the amount of training your staff will require and, when deployed over a number of facilities, facilitate your staff training. Furthermore, the software can also allow you to continuously monitor statistical information on mobile equipment usage, payments using so called smart cards. With thousands of customers ranging from small, boutique hotels to vast luxury resorts, from cashless to cruise ships, from wellness centers to residential care facilities, we know what your facility needs to keep your guests safe. Rest assured with Siemens you will provide the precautions your guests will trust to keep them from harm – everywhere and at any time.

### Access control systems

To manage and control the access to all areas of your property. This through a variety of modern electronic identification methods, which only allow access to an area once the individual has been identified and his or her access rights confirmed when compared to a profile database on a central processing unit. The identification may be performed through the use of a proximity badge, fingerprints, facial recognition, or a personal code. The access rights are centrally monitored and operated, can be secured to objects such as flat screen TVs, Readers placed on the ceiling or above doors enable a constant monitoring of the transmitters by continuously relaying their identity and position to a central server. Thereby protecting your objects against theft and misuse as any unauthorized tampering, removal or destruction of the transmitters will immediately trigger an alarm. This early notification enables us to minimize the damage and to record the incident as evidence. The transmitters can also be used for other purposes such as time-related scenarios, whereby specific individuals, such as the housekeeping staff may only enter the premises through specific entrances at pre-defined times, for staff time and attendance recording, or for cashless payments using so called smart cards. Asset tracking systems, which use wireless technology (low, high frequency and infrared), to track the position of an object or a person. This through small, active transmitters – so called RFID tags – which can be read by a door reader; by entering in a pin code on a door key pad; or through a biometric scan, in which bodily characteristics such as fingerprints, hand geometry, retina or facial features are used for authentication. The benefit of these modern solutions lies in the ability to define, manage or invalidate an individual’s access rights at a moment’s notice as well as centrally logging every access attempt in real-time. This being extremely helpful should an incident arise where an individual needs to be proven. Furthermore, these solutions can be used for other purposes such as time-related scenarios, whereby specific individuals, such as the housekeeping staff may only enter the premises through specific entrances at pre-defined times, for staff time and attendance recording, or for cashless payments using so called smart cards.

### Intrusion detection systems

To secure all the different zones of your property. These being the outer perimeter such as the garden and fencing, the peripheral points of entries such as windows, doors and gates, which use sensors such as contact, movement and contact sensors, glass breakage detectors, motion detectors, along with continuous observation. This through strategically positioned fixed or adjustable dome cameras in places such as the foyer, swimming pool, underground garage, loading ramps, elevators and other public areas. In cases of uncertainty, the cameras, which are centrally monitored and operated, can be directed to the relevant area to help determine whether an alarm is genuine or not. If it is, the appropriate intervention can be initiated without delay. The recordings can later be easily accessed and used as evidence.

### Video surveillance systems

Which together with your security personnel, will keep your whole facility under continuous observation. This through strategically positioned fixed or adjustable dome cameras in places such as the foyer, swimming pool, underground garage, loading ramps, elevators and other public areas. In cases of uncertainty, the cameras, which are centrally monitored and operated, can be directed to the relevant area to help determine whether an alarm is genuine or not. If it is, the appropriate intervention can be initiated without delay. The recordings can later be easily accessed and used as evidence.

### Biometric access control systems

To recognize and limit disturbances or dangers. For this reason, we have developed a comprehensive portfolio of security solutions, which, irrespective of your facility’s size, construction, or surroundings, can be designed to fit your needs and requirements. We can assist you in protecting guests, staff and assets around the clock against any potential threat. This, however, is not easy when having to consider everything from minor misdemeanors to major criminal offenses, vandalism to theft, assaults to terrorist attacks, technical disturbances to deliberate sabotage.

Just as it is a guardian angel’s job to safeguard its fostering against any possible danger 24 hours a day, 7 days a week, so it is a host’s responsibility to protect guests, staff and assets around the clock against any potential threat. Thereby, enabling you with the trust to keep them from harm – everywhere and at any time.

With thousands of customers ranging from small, boutique hotels to vast luxury resorts, from cashless to cruise ships, from wellness centers to residential care facilities, we know what your facility needs to keep your guests safe. Rest assured with Siemens you will provide the precautions your guests will trust to keep them from harm – everywhere and at any time.

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**Intrusion detection systems**

- Use wireless technology (low, high frequency and infrared)
- Track the position of an object or a person
- Monitor and operate through small, active transmitters
- Monitor through a variety of detectors
- Centrally monitor and operate

**Access control systems**

- Use proximity badges, fingerprints, facial recognition, or personal codes
- Centrally monitor and operate
- Secured to objects
- Monitor through specific entrances at predefined times
- For staff time and attendance recording
- For cashless payments

**Asset tracking systems**

- Use wireless technology
- Monitor position of an object or a person
- Monitor through small, active transmitters
- Centrally monitor and operate
- Monitor for unauthorized tampering
- Monitor and operate over multiple facilities
- Monitor statistical information
- Provide evidence

**Video surveillance systems**

- Monitor and operate through strategically positioned cameras
- Direct cameras to relevant areas
- Monitor whether an alarm is genuine or not
- Record for later access

**Biometric access control systems**

- Use modern electronic identification methods
- Monitor and manage access rights
- Centrally monitor and operate
- Monitor through specific entrances
- For staff time and attendance recording
- For cashless payments